



## NSA HAMPTON ROADS PORTSMOUTH ANNEX PORTSMOUTH, VIRGINIA 2017 CONSUMER CONFIDENCE REPORT

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### For additional information:

City of Portsmouth,  
Water Quality Division  
(757) 539-2201 x232

Virginia Department of  
Health  
757-683-2000  
[http://www.vdh.state.va.us/  
drinkingwater/](http://www.vdh.state.va.us/drinkingwater/)

USEPA Safe Drinking  
Water Hotline  
800-426-4791  
<http://www.epa.gov/safewater/>

NSA HR HQ Complex  
Public Works Department  
Environmental  
757-836-1862

The source of NSA HR Portsmouth Annex drinking water includes eight reservoirs, two rivers, and four deep wells.



Naval Support Activity Hampton Roads (NSA HR) Portsmouth Annex is committed to providing you drinking water that is safe and reliable. NSA HR PA believes that providing you with accurate information about your water is the best way to assure that it is safe. There were no drinking water violations to report for 2017.

Each year, the Consumer Confidence Report (CCR) is required to be distributed by July 1<sup>st</sup> of the current year. This CCR is a snapshot of the quality of your drinking water in 2017. The purpose of this annual report is to advise consumers of where their water comes from, provide water quality data, advance greater understanding of drinking water, and heighten awareness to conserve water resources.

### NSA HR PORTSMOUTH ANNEX SOURCE WATER

NSA HR Portsmouth Annex purchases finished water from the City of Portsmouth. Portsmouth's water supply comes from a system of four surface lakes (Kilby, Meade, Cohoon, and Speight's Run) and five deep wells in the Middle Potomac Aquifer. From these lakes and wells, the water is pumped through pipes to a water treatment facility which has the capacity to treat 33 million gallons of water each day and serves over 120,000 customers in Portsmouth, Chesapeake and Suffolk. Water treatment chemicals are added to the water causing small solid particles to clump together and sink to the bottom of a settling basin. The water is then filtered to remove bacteria, algae, and other impurities. Finally, the water is disinfected with chloramines to kill any remaining bacteria.

### ABOUT DRINKING WATER

The sources of drinking water (both tap and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Substances (referred to as contaminants) in source water may come from septic systems, discharges from domestic or industrial wastewater treatment facilities, agricultural and farming activities, urban storm water runoff, residential uses, and many other types of activities. Water from surface sources is treated to make it drinkable while groundwater may or may not have any treatment.

Contaminants that may be present in source water include:

**Microbial contaminants**, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

**Inorganic contaminants**, such as salts and metals, which may be naturally occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

**Pesticides and herbicides**, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.

**Organic chemical contaminants**, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and may come from gas stations, urban storm water runoff, and septic systems.

**Radioactive contaminants**, which may be naturally occurring, or the result of oil and gas production and mining activities.

In addition to these contaminants, all lakes and streams contain algae, which are microscopic plants that can cause taste and odor problems in drinking water.

## ABOUT DRINKING WATER (continued)

All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline at 1-800-426-4791.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) establishes limits for contaminants in bottled water, which must provide the same protection for public health.



### *Who needs to take special precautions?*

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as those with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune systems disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the EPA's Safe Drinking Water Hotline (800-426-4791).

Kidney dialysis patients should consult with their health care providers or dialysis centers in order to take special precautions when using chloraminated water. Fish owners should be sure chloramines are removed from the water before it is used in aquariums or ponds. Many pet stores sell water conditioners for chloraminated water.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. The primary source of Lead in drinking water is materials and components associated with service lines and home plumbing. NSA HR Portsmouth Annex is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components in buildings. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes or until it becomes cold or reaches a steady temperature before using water for drinking or cooking. If you have questions about your water, please contact NAVFAC Mid-Atlantic Environmental at 757-836-1862. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

## DEFINITIONS AND ABBREVIATIONS

Contaminants in your drinking water are routinely monitored according to Federal and State regulations. The table on the following pages shows the results of monitoring for 2017. In the tables and elsewhere in this report you may find many terms and abbreviations which you are not familiar. The following definitions are provided to help you better understand these terms:

- **Action Level (AL)** - The concentration of a contaminant that, if exceeded, triggers treatment or other requirements which a water system must follow. For lead and copper monitoring, compliance is based on the 90th percentile value.
- **Level 1 Assessment** - A Level 1 assessment is a study of the waterworks to identify potential problems and determine, if possible, why total coliform bacteria have been found in our waterworks.
- **Level 2 Assessment** - A level 2 assessment is a very detailed study of the waterworks to identify potential problems and determine, if possible, why an *E. Coli* PMCL violation has occurred and why total coliform bacteria have been found in our waterworks on multiple occasions.
- **Maximum Contaminant Level (MCL)** - The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to MCLGs as feasible using the best available treatment technology.
- **Maximum Contaminant Level Goal (MCLG)** - The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
- **Maximum Residual Disinfectant Level (MRDL)** - The highest level of a disinfectant allowed in drinking water based on running annual average. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants. For chlorine and chloramines, a waterworks is in compliance with the MRDL when the running annual average of monthly averages of samples taken in the distribution system, computed quarterly, is less than or equal to the MRDL.
- **Maximum Residual Disinfectant Level Goal (MRDLG)** - The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contamination.
- **NA** - Not applicable
- **Nephelometric Turbidity Unit (NTU)** - A measure of the clarity, or cloudiness, of water. Turbidity in excess of 5 NTU is just noticeable to the average person. Turbidity is monitored because it is a good indicator of the effectiveness of the filtration system.
- **Non-detection (ND)** - Laboratory analysis indicates that the contaminant is not present.
- **Picocuries per liter (pCi/L)** - A measure of the radioactivity in water.
- **Parts per million (ppm) or Milligrams per liter (mg/L)** - A measurement of the amount of contaminant per unit of water. A part per million is one cent in \$10,000 or one minute in two years.
- **Parts per billion (ppb) or Micrograms per liter (ug/L)** - A measurement of the amount of contaminant per unit of water. A part per billion is like one cent in \$10,000,000 or one minute in 2,000 years.
- **Secondary Maximum Contaminant Level (SMCL)** - Non-enforceable standard that is established for aesthetic considerations
- **Treatment Technique (TT)** - A required process intended to reduce the level of a contaminant in drinking water.

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**WATER QUALITY DATA**

The tables below list only those contaminants that were present in your drinking water at levels detectable by laboratory equipment. Unless otherwise noted, the data presented in these tables is from testing done in 2017. We are required to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not change. The presence of contaminants in the water does not necessarily indicate that the water poses a health risk. The EPA sets the Maximum Contaminant Levels (MCLs) and the Maximum Contaminant Level Goals (MCLGs) as listed in the tables. The Regulated Substances Table and the Unregulated Substances Table are provided for your information and as required by the Consumer Confidence Rule.

**2017 WATER QUALITY TABLE**

Regulated Substances	Unit	MCL G	MCL	Amount Detected	Range	Meets EPA Standards	Possible Source of Contamination	
Barium	ppm	2	2	0.027	NA	Yes	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits	
Beta/Photon Emitters	pCi/L	0	50	3.3 <sup>1</sup>	NA	Yes	Decay of natural and man-made deposits	
Combined Radium	pCi/L	0	5	0.1 <sup>2</sup>	NA	Yes	Erosion of natural deposits	
Fluoride	ppm	4	4	0.73	0.53-1.51	Yes	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories	
Total Organic Carbon	ppm	NA	TT	1.98	1.47-2.47	Yes	Natural in environment	
Lead and Copper Monitoring	Unit	MCL G	AL	Samples above AL	Amount Detected (90 <sup>th</sup> Percentile)	Range	Meets EPA Standards	Possible Source of Contamination
Lead	ppb	0	15	0	ND	ND-6	Yes	Corrosion of household plumbing systems; Erosion of natural deposits
Copper	ppm	1.3	1.3	0	0.252	0.050-0.556	Yes	Corrosion of galvanized pipes; Erosion of natural deposits
Microbiological Contaminants	Unit	MCL G	MCL	Highest Level	Range	Meets EPA Standards	Possible Source of Contamination	
E. Coli	# of positive samples	0	*	0	NA	Yes	Human and animal fecal waste	
*Effective April 1,2016 The Revised Total Coliform Rule established the following Primary Maximum Contamination Level (PMCL): In compliance unless (i) the waterworks has an E. coli-positive repeat sample following a total coliform-positive routine sample; (ii) the waterworks has a total coliform-positive repeat sample following an E. coli-positive routine sample; (iii) the waterworks owner fails to take all required repeat samples following an E. coli-positive routine sample; or (iv) the waterworks owner fails to test for E. coli when any repeat sample tests positive for total coliform.								
Residual Disinfectants and Disinfection By Products	Unit	MCLG	MCL	Highest Level <sup>3</sup>	Range (Individual Results)	Meets EPA Standards	Possible Source of Contamination	
Haloacetic Acids (HAA5)	ppb	NA	60	30.8	7-46	Yes	Drinking water disinfectant by-product	
Trihalomethanes (TTHM)	ppb	NA	80	45.9	30.4-55.4	Yes	Drinking water disinfectant by-product	
Total Chlorine Residual	ppm	4 <sup>4</sup>	4 <sup>5</sup>	1.5	0.1-2.2	Yes	Drinking water disinfectant	
Turbidity <sup>**</sup>	Unit	MCL G	MCL	Amount Detected	Range	Meets EPA Standards	Possible Source of Contamination	
Turbidity	NTU	NA	TT <sup>***</sup>	0.18	0.02-0.18	Yes	Soil Run-off	
Turbidity (Lowest monthly percent of samples meeting limit)	NTU	NA	TT <sup>***</sup>	100%	NA	Yes	Urban and soil runoff, waste discharge, sediments from erosion	
<sup>**</sup> Turbidity is a measure of the cloudiness of water. Turbidity, by itself, is not harmful, but it can interfere with the disinfection of drinking water. <sup>***</sup> The treatment technique (TT) for turbidity is ≤ 0.3 NTU in 95% of samples.								

<sup>1</sup>The MCL for Beta particles is 4 mrem/year; EPA considers 50 pCi/L to be the level of concern for Beta particles. <sup>2</sup>Combined Radium Footnote for City of Portsmouth: 0.1 pCi/L is for Radium 226. Radium 228 is <0.9pCi/L. <sup>3</sup>This number is the highest running annual average of quarterly compliance samples for the 2017 calendar year; for Total Chlorine Residual, the highest running annual average was determined by calculating quarterly values which were based on monthly compliance samples. <sup>4</sup>MRDLG <sup>5</sup>MRDL

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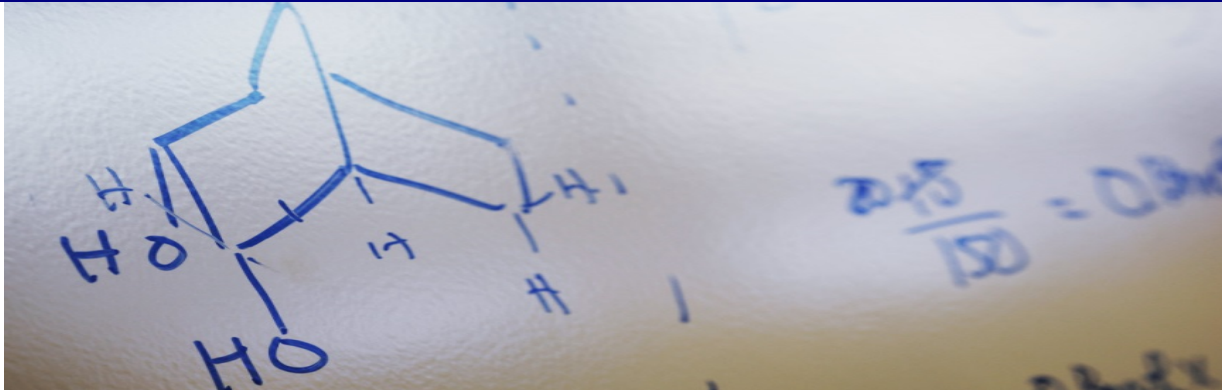
Secondary and Unregulated Monitored Substances	Unit	SMCL	Amount Detected	Range	Likely Source
Chloride	ppm	250	21	NA	Runoff/leaching from natural deposits
Corrosivity	Corrosivity units	Non-corrosive	-1.21	-1.98 - -0.77	Natural or industrially-influenced balance of hydrogen, carbon and oxygen in the water; Affected by temperature and other factors
Sulfate	ppm	250	68	NA	Runoff/leaching from natural deposits; Industrial wastes
Total Dissolved Solids (TDS)	ppm	500	200	200-257	Runoff/leaching from natural deposits
pH (acidity)	pH units	6.5-8.5	7.56 <sup>6</sup>	7.1-7.9	Runoff/leaching from natural deposits
Sodium	ppm	NA <sup>7</sup>	57.4	37.5 – 89.3	Natural in environment; also from use of chemicals at water treatment plant

<sup>6</sup> This number is the highest monthly average of compliance samples for the calendar year

<sup>7</sup> For physician-prescribed "no salt diets" a limit of 20 ppm is suggested.

Additional Information*	Unit	Average Level	Range
Alkalinity	ppm	74	60-106
Calcium Hardness	ppm	22	15-29
Conductivity	umhos/cm	339	317-389
Orthophosphate	ppm	0.09	NA

\*The substances listed above are not regulated by the EPA; however, this information is provided as a service to our customers



## VIOLATIONS AND EXCEEDANCES

There were no drinking water violations to report for 2017 for NSA Portsmouth Annex.

However, State Health Officials have advised us that the City of Portsmouth failed to perform required reporting to the Virginia Department of Health in accordance with the Virginia *Waterworks Regulations*. Since NSA Hampton Roads Portsmouth Annex purchases bulk drinking water from Portsmouth and distributes it to our own customers, Virginia Department of Health regulations also require NSA Hampton Roads Portsmouth Annex to issue the same public notice. Even though the City of Portsmouth violated Virginia Department of Health regulations by not analyzing certain water quality parameters, this situation does not constitute a public health risk to the City of Portsmouth or NSA Hampton Roads Portsmouth Annex customers. The City of Portsmouth waterworks is required to monitor annually for regulated inorganic contaminants. During calendar year 2017, they did not complete the required monitoring for all of the regulated inorganic contaminants. They did not monitor for antimony, arsenic, barium, beryllium, mercury, selenium or thallium and therefore were not able to report these values to the Virginia Department of Health by the required deadline. **There is nothing you need to do at this time.**

The City of Portsmouth will prevent further violations by ensuring that all required monitoring is performed appropriately in accordance with the Virginia *Waterworks Regulations*. Future violations will be reported as required by these regulations in order to increase consumers' awareness of conditions that exist in their waterworks. Based on their historical monitoring results, past annual monitoring for antimony, arsenic, barium, beryllium, mercury, selenium or thallium has shown levels that were non-detectable or far below the established Maximum Contaminant Levels (MCLs).

## QUESTIONS

Please contact 757-836-1862 if you have any questions regarding this report. To access this report electronically, please visit the Commander, Navy Region Mid-Atlantic website at:

[http://www.cnrc.navy.mil/regions/cnrma/om/environmental\\_support/water\\_quality\\_information.html](http://www.cnrc.navy.mil/regions/cnrma/om/environmental_support/water_quality_information.html)